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## **Quartz Surface Care & Maintenance**

Maintaining your new quartz countertop is easy. In most cases, soap and water or a mild detergent is all that is required to maintain its luster. If necessary, apply common, non-abrasive, household cleaners on a cloth or sponge and wipe the surface, rinsing thoroughly after cleaning.

### **SPILLS**

Sometimes spills occur and dry on the worktop. Materials that harden as they dry, such as gum, grease, nail polish or paint should be removed by gently scraping away the residue material with a blunt plastic scraper. Then the quartz surface should be cleaned with a household vinegar/water solution (always follow the manufacturer's dilution instructions) or with a non-abrasive cleaning pad (such as a white 3M Scotch-Brite<sup>®</sup>) together with a non-bleach, non-abrasive liquid cleaner and rinse thoroughly with clean water. Surface should be dried with a clean white paper towel or white cloth.

### **RESISTANCE TO STAINS AND CHEMICALS**

Quartz countertops are non-porous, so spills and stains are not absorbed into the surface, making it stain-resistant. Permanent markers/inks and some chemicals, solvents (e.g. acetone, paint thinner, nail polish remover) or dyes may, however, cause permanent discoloration to the surface and should be avoided. Should these agents come into contact with the surface, wipe up immediately and rinse with plenty of water.

DO NOT expose, in use or otherwise, quartz surfaces to abrasive, strong alkaline, acetone, acid, free radicals, oxidizers or the like (whether high, neutral or low pH) cleaners. Avoid exposing your tops to harsh chemicals!

- ❑ DO NOT use or expose quartz surfaces to such products, including, but not limited to bleach, oven cleaners, Comet<sup>®</sup>, Soft Scrub<sup>®</sup>, SOS<sup>®</sup>, products with pumice, batteries, paint removers, acetone, nail polish remover, furniture strippers, oil soaps, tarnish, or silver cleaners, or the like. DO NOT use abrasive or harsh scrub pads.
- ❑ DO NOT apply any sealers, penetrants or topical treatments to quartz surfaces under any circumstances. Such products will wear off and cause the gloss to appear dull or inconsistent.

### HEAT RESISTANCE

Quartz countertops ARE NOT heat proof, chemical proof or fracture proof in any form. To maintain the beauty of your quartz countertop, DO NOT place hot skillets or roasting pans directly onto the surface. Also be aware of the potential damage to the surface by heat generating appliances such as electric grills, crock pots, or toasters. We recommend the use of trivets and hot pads to prevent heating the top. Certain exposure to heat may cause cracks due to thermal shock.

### CUTS OR SCRATCHES:

**Avoid using knives directly on the quartz surface.** Quartz countertops are scratch resistant, but they are not scratch-proof and can be damaged when forcefully hit with sharp objects. Use a cutting board placed on top of the countertop to avoid damage. Avoid sliding heavy pots and pans or other heavy items across the countertop. Scratches and chips are difficult to repair and can void the manufacturer's warranty.

With a small amount of care, your quartz surface will look as great as the day you bought it for years to come.